TERMS AND CONDITIONS
brand BOHEMIA GLOVES

In case of multilingual versions, the Czech wording shall prevail.

1. Introductory provisions

These Terms and Conditions govern the mutual rights and obligations between the company:

VEDICI, s.r.o., Trachtova 1129/1, 158 00 Prague 5, Czech Republic, Company ID: 28069943, VAT ID: CZ28069943, VAT registered

(hereinafter referred to as the “Seller” or “BOHEMIA GLOVES”)

and Buyers in connection with the sale of goods through the online store operated primarily at www.bohemiagloves.com and, where applicable, other domains operated by the Seller.

Contact details and the current address for sending parcels (returns/complaints) are always available on the BOHEMIA GLOVES website.

These Terms apply to sales to consumers and business customers unless stated otherwise.

2. Definition of the Buyer

The Buyer may be:

- a consumer – a natural person who, when concluding the contract, does not act within their business activity,
- a business customer – a person acting within their business activity or for the purpose of resale.

If the Buyer provides a company identification number but the nature of the order corresponds to a typical consumer purchase, the Seller may, at its discretion, treat the relationship as a consumer relationship.

Larger orders, repeated orders or orders intended for resale may be treated as wholesale and may be subject to individual commercial terms.

3. Conclusion of the purchase contract

By submitting an order, the Buyer makes an offer to conclude a purchase contract.

The automatically generated email confirming receipt of the order only confirms that the order has been received and does not constitute conclusion of the purchase contract.

The purchase contract is concluded only after the Seller expressly confirms the order or dispatches the goods.

The Seller reserves the right not to confirm an order particularly in the following cases:

- obvious pricing error,
- unavailability of goods,
- suspicion of resale without agreement,
- misuse of the ordering system.

4. Price of goods and payment terms

Prices of goods are displayed in CZK, EUR or PLN, and potentially in other currencies depending on the current offer. The price shown during checkout is final.

The purchase price may be paid in particular by:

- online payment card,
- bank transfer,
- cash on delivery,
- other methods listed on the website.

Payment may also be possible upon personal collection at the Seller’s premises or at a contractual partner, if such option is currently offered.

5. Delivery of goods

Goods are delivered primarily within the European Union and exceptionally also to other countries.

Information about delivery, delivery prices and availability is displayed during checkout.

The risk of damage to the goods passes to the Buyer upon receipt.

6. Withdrawal from the contract – consumer (goods are always accepted; any diminished value may be set off)

A consumer has the right to withdraw from the purchase contract within 14 days of receiving the goods without giving any reason.

The Seller may, beyond the statutory requirements, provide a longer return period, especially for registered customers or during seasonal periods. The conditions of such benefit are always stated on the website.

If goods are returned after the statutory 14-day period within this voluntary service, only the price of the goods is refunded, not delivery costs.

The Buyer is liable for any reduction in value of the goods caused by handling beyond what is necessary for trying on/inspection. The Seller is entitled to unilaterally set off the corresponding reduction in value.

Handling beyond necessary inspection includes in particular cases where the goods show:

- visible signs of wear,
- deformation of leather,
- stains or odour,
- other wear preventing further resale.

Goods are accepted even in case of excessive wear; however, the Seller is entitled to claim compensation for the reduction in value and unilaterally set it off against the Buyer’s claim for a refund; the reduction in value may correspond to a substantial part of the purchase price.

The Buyer bears responsibility for the goods until they are received by the Seller, including during returns or exchanges.

7. Exceptions to withdrawal

Withdrawal is excluded in particular for:

- goods modified according to the Buyer’s wishes or made to order,
- goods whose hygienic nature has been compromised if used.

8. Specifics of leather goods

BOHEMIA GLOVES products are made from natural leather.

Natural characteristics of leather, especially colour nuances, grain, wrinkles, minor scars or structural differences, are not defects and do not constitute grounds for complaint.

Natural leather may, due to moisture (e.g., rain, snow, perspiration) or friction, temporarily slightly bleed dye or show minor surface unevenness. These effects result from the tanning process and the natural origin of the material and are not considered defects unless they cause non-functionality of the product.

Product colour representation may vary depending on display settings.

9. Liability for defects

The Seller is liable to the consumer that the goods have no defects upon receipt and that defects will not appear within 24 months from receipt.

If a defect appears within the first 12 months from receipt, it is presumed that the goods were defective upon receipt unless the Seller proves otherwise.

A complaint may be submitted:

- by sending the goods to the address stated on the BOHEMIA GLOVES website,
- in person at the Seller’s premises,
- or at a contractual partner designated by the Seller.

For business customers, the complaint regime may be modified individually.

10. Gift vouchers

BOHEMIA GLOVES offers paper and electronic gift vouchers.

Vouchers:

- are transferable,
- have limited validity stated on the voucher,
- cannot be exchanged for cash.

Withdrawal from the contract for purchasing a voucher is possible only if the voucher has not been used (redeemed).

Vouchers may be redeemed in the BOHEMIA GLOVES e-shop and, where applicable, in the Seller’s own brick-and-mortar store. They cannot be redeemed at partner stores unless explicitly stated otherwise.

11. Business customers (B2B)

A business customer generally has no right to withdraw from the contract without giving a reason.

The Seller may:

- adjust liability for defects individually,
- set different complaint conditions,
- limit liability for damages up to the value of delivered goods.

Wholesale cooperation may be governed by a separate agreement.

12. Brand and content protection

The BOHEMIA GLOVES brand, photographs, texts and other content are protected by law.

Their use without the Seller’s consent is prohibited.

13. Force majeure

The Seller is not liable for delays or impossibility of performance caused by circumstances beyond its control, especially logistics disruptions, interventions by public authorities or natural events.

14. Out-of-court dispute resolution

The consumer has the right to out-of-court dispute resolution (ADR). Buyers may also use the European Commission’s Online Dispute Resolution platform (ODR): https://ec.europa.eu/consumers/odr.

For customers from the Czech Republic, the competent ADR authority is in particular the Czech Trade Inspection Authority (ČOI).

15. Governing law

Contractual relationships are governed by the law of the Czech Republic.

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16. Transparency of reviews and discounts (EU Omnibus)

The Seller may publish customer reviews on the BOHEMIA GLOVES website. If reviews are verified, verification is typically based on an actual purchase (e.g., an email invitation after an order). If reviews are not verified, this is always stated directly next to the reviews.

If a discount or crossed-out price is displayed, the reference price is based on the lowest price at which the goods were sold for at least 30 days prior to the discount, unless stated otherwise.

17. Final provisions

The Seller reserves the right to reasonably amend these Terms and Conditions. The current version is always available on the BOHEMIA GLOVES website.

These Terms and Conditions become effective on the date of publication.